



Group Booking Information - Terms & Conditions

Special Occasions

Please advise us if you are celebrating a special occasion, or if you have any specific cultural traditions, health considerations or timing situations which you would like us to adhere to.

Set Menus

For parties of 4-10 guests you may select from either our a la carte menu or from our popular Banquet. The Banquet is not available to parties of less than 4 guests but for 4 or more it represents very good value.

We **recommend** all parties of 10+ consider ordering from the Banquet menu. This is because, as we are not a big restaurant, it is not possible for our chef to prepare 10 or more meals and deliver them to your table simultaneously. Some guests do get very upset if they need to wait for their meals when others have already begun eating. Unfortunately we cannot do anything about this as we only have a small kitchen - hence the recommendation.

In fact, it is **sometimes** necessary for us to **insist** that large groups commit to having a banquet at the time of making a reservation. This can be particularly relevant on busy times such as Friday or Saturday nights.

Dietary Requirements

Please notify us of any particular dietary needs or special requests at the time of making your booking. We will do our best to accommodate your requirements but please note that as we operate and prepare food in a commercial kitchen we cannot guarantee against all allergic reactions.

Deposits

For groups of **10+** or more guests a **\$20.00** per person holding deposit is required to be paid at least **two days before the event**. This can be paid online through our website or in person by cash or credit card by visiting the restaurant during opening hours. Your booking will not be confirmed until the deposit is paid.

The deposit will be deducted from your final food bill. Should an individual not show the deposit is charged as a **no-show fee**.

Payment

All bills must be settled in full upon conclusion of the reservation. Please note **we do not split bills** (one bill per table); however they do come fully itemised. Credit cards incl Amex and Diners, debit cards or cash will be accepted for payment of the final bill on the night. Card can only be used for amounts of \$10.00 or over.

Cancellation Policy

If a booking is cancelled, and a deposit has been paid, the deposit will be issued as a gift voucher or can be used for an alternate booking date. **Deposits are not refundable**. The Blue Orchid will retain the deposit as a 'cancellation fee' if less than the required hours notice is given - minimum 48 hours (2) days.

Beverage Service options

Full table/bar service. We are a fully licensed venue offering wine and beer at exceptionally low prices. To do this we must purchase in large quantities and must be able to sell our stock as quickly as possible or the holding cost would be prohibitive. Hence we do not allow BYO.

Your beverage service can be completely pre-arranged - if there is a special beverage you would like served please let us know and we will attempt to get it in for you. Let us know what you would like to have served on arrival and we can have this ready for you, no waiting!

We are a fully licensed venue operating in accordance with the principles of Responsible Service of Alcohol Laws.

Patrons may be asked to show legal proof of age at any time. Please note minors must be accompanied by a parent or legal guardian at all times and may not be seated at the bar. The parent or legal guardian is responsible for ensuring that no alcohol is consumed by / bought for the minor.

In accordance with liquor licensing law, the manager on duty is authorised to determine if a person is a responsible adult and may ask any patron who is not behaving responsibly to leave.